



# ONEPWR® SMARTWASH™ CORDLESS CARPET CLEANER

## USER MANUAL

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.

This product is intended for Household use only.



# IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

## WARNING: WHEN USING AN ELECTRICAL PRODUCT, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO AVOID ELECTRIC SHOCK, FIRE, AND/OR SERIOUS INJURY, INCLUDING THE FOLLOWING:

- Fully assemble product prior to use.
- Do not store or charge battery outdoors or on wet surfaces. Do not allow battery to get wet.
- Use Indoors Only. Do not immerse. Use only on carpet moistened by the cleaning process.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Use only as described in this manual. Use only Hoover® recommended parts and accessories.
- Do not use charger with damaged cord or plug. If appliance or charger is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1300 698 130 (AUS) / 0800 126 688 (NZ) prior to continuing use.
- Do not pull or carry charger by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not place product on cord. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug charger by pulling on cord. To unplug charger, grasp the plug, not the cord.
- Do not handle charger including charger plug and charger terminals, or appliance with wet hands or with metallic objects (eg. keys).
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.

- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before removing battery pack from your product.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without Filters and/or Tanks in place.
- Do not clean over floor electrical outlets.
- To Reduce the Risk of Fire and Electric Shock due to internal component damage, use only Hoover cleaning solutions intended for use with this appliance.
- Always install float before any wet pick-up operation.

## WARNING: RISK OF FIRE, PROPERTY DAMAGE, AND INJURY. NEVER EXPOSE YOUR BATTERY PACK OR CHARGER TO WATER, MOISTURE, OR FLUIDS, INCLUDING BUT NOT LIMITED TO CORROSIVE OR CONDUCTIVE FLUIDS, OR ALLOW FLUIDS TO FLOW INSIDE THESE ITEMS.

- Prevent unintentional starting. Ensure the product is powered off before connecting to battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
- Disconnect the battery pack from the appliance before making any adjustments, removing parts, or storing appliance. Such preventative safety measures reduce the risk of starting the appliance accidentally.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of injury

and fire when used with another battery pack. Do not use charger outdoors.

- Use appliance only with specially designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behaviour resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperatures.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- During charging, the pack and ambient temperature should be between 5° and 30°C.
- Do not charge battery in a damp or wet location. Store your charger in a cool dry place between 10 and 25°C. Do not store outside or in vehicles
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack as applicable except as indicated in the instructions for use and care.
- Do not incinerate the charger, battery, or appliance even if it is severely damaged. The batteries can explode in a fire.
- Remove battery when the cleaner is not in use and before servicing.
- The charger is for indoor use only. Be sure to always keep the battery and charger in a dry place.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the products from falling, always place product at bottom of stairs or on floor. Do not place product on stairs or furniture.

## CAUTION: TO REDUCE THE RISK OF DAMAGE

- Avoid picking up hard, sharp objects with this product, as they may cause damage.
- Do not use sharp objects to clean out hose as they can cause damage.
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- To assist in reducing drying time, be certain the area is well ventilated when using detergents and other cleaners with this machine.
- Do not store with solution in tanks.
- Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces for extended periods of time, and (b)

- place unit on absorbent material (such as a towel) to soak up drips.
- With brushes on, do not allow cleaner to sit in one location for an extended period of time as damage to the floor can result.
- Do not use extractor on hard floors. Using this product on hard floors may scratch or damage your floor.

## THERMAL PROTECTION

A thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running. If this happens proceed as follows:

1. Turn cleaner OFF and remove battery pack.
2. Empty dirty water tank.
3. Inspect the brush roll cover for any obstructions. Clear obstructions if present.
4. After the battery pack is removed and the motor cools for 30 minutes, reinstall the battery pack. The thermal protector will deactivate and cleaning may continue.

If thermal protector continues to activate after following the above steps, call Customer Service at 1300 698 130 (AUS) / 0800 126 688 (NZ)

## BATTERY DISPOSAL WARNING – RISK OF EXPLOSION OR EXPOSURE TO TOXIC MATERIAL.

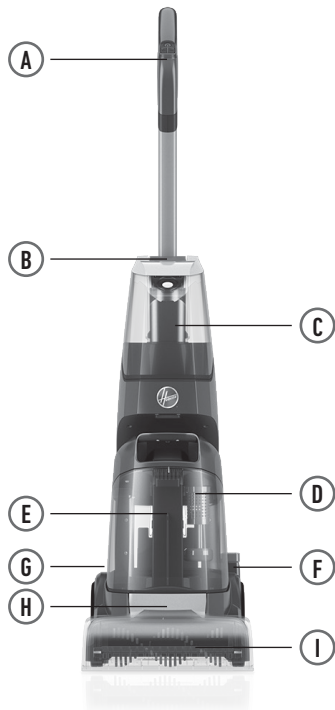
### LITHIUM-ION BATTERIES

The battery must be collected, recycled or disposed of in an environmentally sound manner. Please follow local regulations for battery disposal.

## BATTERY SAFETY PRECAUTIONS

- Replace the battery with a Hoover ONEPWR battery only. Use of another battery may present a risk of fire or explosion.
- Do not attempt to open or disassemble the battery, remove any component projecting from the battery terminals and do not dispose of in a fire.
- The battery and charger have no user serviceable parts. Fire or injury may result.
- Prior to disposal, protect exposed terminals with heavy insulating tape to prevent shorting. The battery is to be disposed of safely at your local battery recycling centre.
- When the battery pack is not in use, keep it away from other metal objects that can make a connection from one terminal to another
- Shorting the battery terminals together may cause burns or a fire.
- In case of battery leakages avoid any contact with the skin. If liquid comes into contact with the skin, wash immediately with soap and water, then neutralise with lemon juice or vinegar. If liquid gets into the eyes, flush with clean water for at least 10 minutes, then seek immediate medical attention.
- To reduce the risk of fire, personal injury, and product damage due to short circuit, never immerse the tool, battery pack, or charger in fluid or allow fluid to flow inside them. Corrosive or conductive fluids, such as seawater, certain industrial chemicals, and bleach or bleach-containing products, etc., can cause a short circuit.
- Remove battery from the appliance before charging.

# MACHINE OVERVIEW



- A. Fingertip Controls
- B. LED Screen
- C. Clean Water Tank
- D. Filter and float
- E. Dirty Water Tank
- F. Handle Release Pedal
- G. Battery Dock (not shown)
- H. Brush Roll Cover
- I. Brush Roll

# INCLUSIONS



(2) ONEPWR 4.0AH BATTERIES



(1) ONEPWR CHARGER



(1) TRIAL SOLUTION

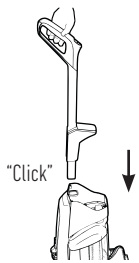
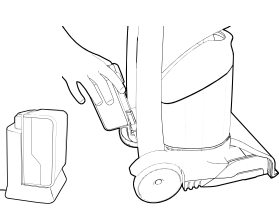
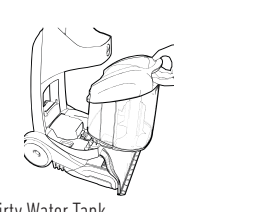


(1) NOZZLE CLEANOUT TOOL

# GETTING STARTED

## ASSEMBLY

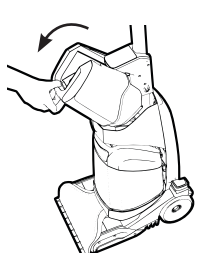
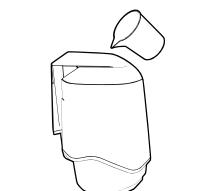
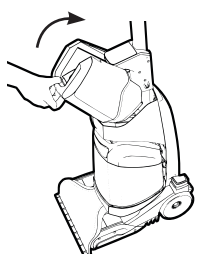
Fully assemble product prior to use.

1.  Slide the handle into the base until you hear a "click."
2.  Charge the battery. INSERT battery into unit. To remove the battery press both buttons on the battery and slide the battery off the unit.
3.  Remove Dirty Water Tank.


3.  Rock unit back.
4.  Hook brush roll cover underneath hook rail.
5.  And rock into place.

**CAUTION:** Do not clean over floor electrical outlets. Water will drip from the brushes and underside of the product after use and may puddle. To avoid damage to wood and laminate flooring and to avoid potential slip hazard, after use (a) do not leave the product on wood and laminate surfaces and move to a hard surface and (b) place cleaner on an absorbent material (such as a towel) to soak up drips.

# FILL THE CLEAN WATER TANK

1.  Remove clean water tank.
2.  Add warm water (max 40°C) to the water fill line, then add Hoover solution to the solution fill line. Replace tab.
3.  Align Clean Water Tank with the body of the cleaner and rock FIRMLY into place.

## MACHINE NOTIFICATIONS

1.  LED screen explanation:
  - SPOT icon lights up when Spot Mode is turned ON.
  - WASH icon lights up when unit is being pushed forward. Unit will automatically dispense solution and water.
  - DRY icon lights up when unit is being pulled backward. Unit will automatically extract.
  - DRY ONLY icon lights up when Dry Only mode is turned ON.
  - CHECK TANKS icon lights up when the dirty water tank needs emptied.
  - The Battery icon will update based on how much battery you have left. When last battery light is blinking you will be forced in to DRY ONLY mode to avoid saturating your carpets.

**IMPORTANT:** When using the machine, basic safety precautions should always be observed. Take care not to oversaturate flooring. Continue using dry strokes until little water is visibly passing through the nozzle. For best results, HOOVER® recommends rinsing carpet with water only. This removes residual carpet cleaning solution, especially for heavily soiled areas. Avoid saturating carpet.


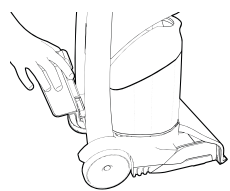
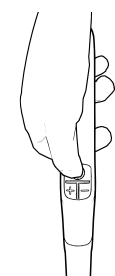

# OPERATION

## TIP

### BEFORE YOU BEGIN CLEANING

1. Where possible, move furniture out of area to be cleaned. Place aluminium foil or wax paper under legs of furniture too heavy to move to prevent wood finishes from staining carpet. Pin up furniture skirts and drapes. To avoid damage to wood floors underneath area rugs or carpet, place waterproof material (such as plastic) underneath them before cleaning.
2. Vacuum carpet thoroughly with a Hoover vacuum before use.
3. For best results, pre-treat tough stains with a HOOVER® Spot and Stain Remover
4. Test for colourfastness in a small, hidden area. Gently rub surface with a dampened white cloth. Wait ten minutes and check for colour removal or bleed with a white paper towel.

### HOW TO CLEAN CARPETS

1.  Charge battery fully before use.
2.  INSERT fully charged battery.
3.  Press power button. Cleaner will start in Auto Mode.
4.  Step on the pedal to recline handle.

**NOTE:** Press the + button to turn on Spot mode for set in stains and spots. Press the - button to turn on Dry Only Mode for fast dry time

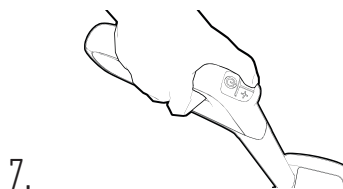
## OPERATION



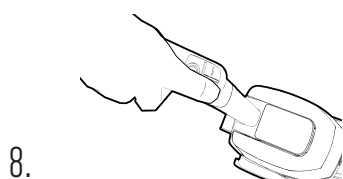
5. Slowly move forward. The cleaner will automatically dispense the optimal amount of water and cleaning solution.



6. Slowly pull backward. The cleaner will automatically dry your carpets by extracting the water and cleaning solution.



7. When you finish cleaning but further drying is required, press the '-' button on the handle. Unit will switch to DRY ONLY Mode. The Dry Only mode will extract remaining water from your carpet. Continue in this mode until little water is visibly passing through the brush roll cover.



8. For deep set-in stains, press the '+' button to switch to SPOT Mode. Machine will dispense the optimal amount of solution and water to help scrub out set in spots and stains.

9. For best results, HOOVER® recommends rinsing the carpet with clean water only. This will remove residual carpet cleaning solution from your carpets. To rinse with clean water only, empty clean water tank and refill with water only and then repeat steps 4 through 6.

## DON'T FORGET YOUR SOLUTIONS

PICK UP HOOVER® SOLUTIONS FOR PROVEN PERFORMANCE. TO VIEW THE FULL HOOVER® SOLUTIONS RANGE VISIT:

HOOVER.COM.AU / HOOVER.CO.NZ

## MAINTENANCE

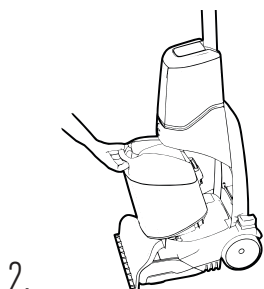
**WARNING:** To reduce the risk of electric shock, always install float before any wet pick-up operation.

Always switch off the machine and remove the battery before carrying out any maintenance or troubleshooting.

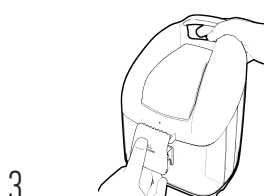
To avoid spillage, do not rock unit backwards when dirty water tank is full.

### HOW TO EMPTY

1. Turn the unit off and take out battery.



2. Grab the Dirty Water Tank handle and pull up to release. Remove Tank from carpet cleaner base at an angle.

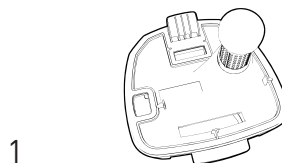


3. Place on a flat surface and unlatch Dirty Water Tank lid to remove top of tank.



4. Empty tank, rinse, and allow to air dry.

### HOW TO CLEAN FILTER



1. To remove filter and float, twist filter assembly counterclockwise to remove. Rinse with water, then twist filter assembly back into place.

**NOTE:** Keeping the filter clean is critical to maintain strong suction performance.

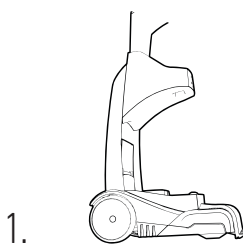
### AUTO SHUT OFF FLOAT:

Your carpet cleaner is equipped with a shut off float within your Dirty Water Tank. When the Dirty Water Tank becomes full, the float will rise, shutting off the air flow through the brush roll cover. Once the air flow is shut off, empty the Dirty Water Tank. If dirty water tank indicator is flashing empty dirty water tank.

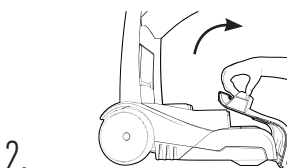
**IMPORTANT:** Regarding the Dirty Water Tank: For full suction it is important that the Dirty Water Tank Lid is securely in place. **If misplaced, poor or no suction will result.** For full suction, it is important that the Dirty Water Tank is properly secured before cleaning.

### HOW TO REMOVE & CLEAN BRUSH ROLL COVER

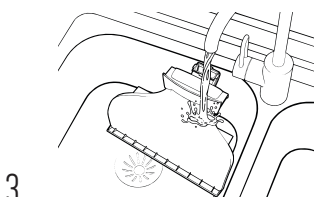
**WARNING:** Risk of personal injury – brush roll may suddenly restart – remove battery before cleaning or servicing.



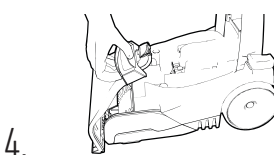
1. To prevent possible leaking, remove and empty Clean Water Tank and Dirty Water Tank.



2. With handle in upright position, and dirty water tank removed lift up on the brush roll cover release then pull brush roll cover forward to remove from carpet cleaner. **CAUTION,** pull brush roll cover carefully outwards and not upwards.



3. Rinse debris from brush roll cover. Use the nozzle cleanout tool to pull debris from inside the cover.

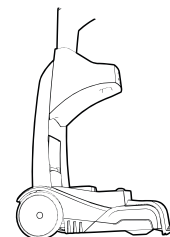


4. Hook brush roll cover underneath hook rail and then rock into place.

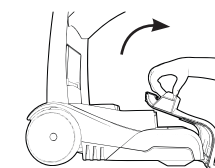
**IMPORTANT:** The brush roll cover must be in the proper position for the cleaner to have proper suction.

### HOW TO CHANGE AND CLEAN BRUSHES: HOW TO REMOVE

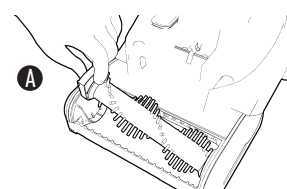
**WARNING:** Risk of personal injury – brush roll may suddenly restart – remove battery before cleaning or servicing.



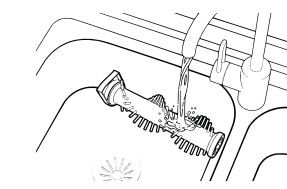
1. To prevent possible leaking, remove Clean Water Tank and Dirty Water Tank.



2. With handle in upright position, follow "How to Remove and Clean Brush roll cover."

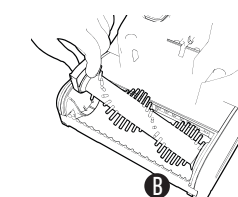


3. Grab Side A and pull up to remove. Repeat on the other brush.

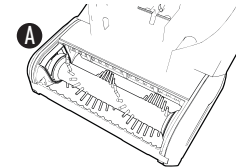


4. The brushes can be cleaned under running water.

### HOW TO REPLACE BRUSHES



1. At an angle, align Side B on the brush to the drive gear.



2. Press Tab A down until brush snaps in place.

**LUBRICATION:** The motor and brush roll are equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor or brush roll.

**STORAGE:** Before storing: **Empty Clean Water Tank and let air dry. Replace on cleaner. Empty Dirty Water Tank, clean filter of dirt/debris, rinse tank and lid thoroughly with clean water and let air dry.** Allow brushes and underside of carpet cleaner to air dry thoroughly before storing carpet cleaner on a carpeted or wood surface.

# GENERAL INFORMATION

Technical Specifications	F180PCW24A
Product Description	Hoover ONEPWR SmartWash Cordless Carpet Cleaner
Console Model Number	BH50700ANZV
Product Weight (without battery pack)	6.0kg
Clean Water Tank Capacity	2.3L
Dirty Water Tank Capacity	1.8L
Runtime*	Up to 35 mins
Charge Time (per battery)	3 hours
Charger Model Number	BH05000ANZ
Battery(s) Included	2x 4.0Ah
Battery Model Number	BH29040ANZV
Battery Voltage	18V Li-Ion

Subject to technical change without notice.

\*Runtime is based on internal testing. Actual runtime will vary under specific conditions.

Runtime is based on two 4.0Ah batteries.

## COMPATIBLE BATTERY PACKS

MODEL	TYPE	RATED VOLTAGE	RATED CAPACITY	CELL NUMBER
F18BTOP21J4	Li-Ion	18V	4.0Ah	5
BH29040ANZ	Li-Ion	18V	4.0Ah	5
BH29040ANZV	Li-Ion	18V	4.0Ah	5

## DESCRIPTION OF SYMBOLS



## DISTRIBUTED BY:

Techtronic Industries Australia Pty Ltd  
31 Gilby Road, Mount Waverley, VIC 3149, Australia  
Web Address: [www.hoover.com.au](http://www.hoover.com.au)  
Customer Careline: 1300 698 130

Techtronic Industries N.Z. Limited  
Unit C, 70 Business Parade South, East Tamaki, Auckland 2013, New Zealand  
Web Address: [www.hoover.co.nz](http://www.hoover.co.nz)  
Customer Careline: 0800 126 688

# TROUBLESHOOTING

**WARNING:** To reduce the risk of injury from moving parts - switch off the machine and remove the battery before carrying out any servicing or maintenance or troubleshooting. Do not use cleaner without brushes in place.

PROBLEM	POSSIBLE CAUSE	POSSIBLE SOLUTION
Reduced or no spray	1. Clean water tank is empty	1. Refill clean water tank
	2. Clean water tank not fully installed	2. Turn power OFF, reinstall clean water tank until snug
	3. Unit is in dry mode	3. Change mode selection with the upper handle + / - buttons
Loss of suction	1. Dirty water tank not installed properly	1. Turn power OFF, remove and reinstall dirty water tank
	2. Dirty water tank is full	2. Turn power OFF, empty and reinstall the dirty water tank
	3. Brush roll cover is not installed properly	3. Turn power OFF, remove brush roll cover, reinstall brush roll and cover according to instructions on page 2
	4. Brush roll cover hose behind brush roll is clogged	4. Turn power OFF, follow instructions for care of brush roll and cover on page 3
	5. Filter is clogged	5. Clean and allow filter to dry completely
	6. Dirty water tank screen is clogged	6. Clean float screen in the dirty water tank. Twist the screen counter-clockwise to remove from tank lid. Rinse thoroughly and replace by aligning grooves and twisting clockwise to secure to tank lid
Brush roll not turning	1. Handle is not reclined	1. Recline handle and turn power ON to allow brush roll to rotate
	2. Brush roll is not installed properly	2. Turn power OFF, follow instructions for care of brush roll and cover on page 3
	3. Brush Roll is obstructed	3. Turn power OFF, follow instructions for care of brush roll and cover on page 3. Ensure brush roll is free of hair and debris
Machine won't turn on	1. Battery not installed properly	1. Remove battery, align guide rails to the front of the battery compartment and slide battery down until it clicks to ensure proper connection
	2. Battery does not have a charge	2. Recharge battery
	3. Handle is not fully installed	3. Remove battery, ensure handle is installed properly per assembly instructions on page 2
	4. An obstruction prevented brush roll from spinning	4. Turn power OFF and remove battery, follow instructions for care of brush roll and cover. Ensure brush roll is free of hair and debris and reinstall. If problem persists, see factory reset steps.
Leaking	1. Tab on clean water tank is not closed tightly	1. Turn power OFF, remove clean water tank, tighten tab and reinstall
	2. Clean water tank is not installed properly	2. Turn power OFF, remove clean water tank and reinstall until snug
Light on the charger is flashing red, and battery won't charge	1. There is an error with the battery	1. Remove battery from charger and try again. If problem persists, call customer service for support